Benchmarking and labelling workshop New Delhi, 14 July 2010

Benchmarking energy use in public and commercial buildings

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Structure of this talk

- 1. What's benchmarking for?
- 2. Principles and complications
- 3. Short history of benchmarking in the UK
- 4. The EPBD energy labelling with the European Energy Performance of Buildings Directive
- 5. The adoption of the EPBD in England & Wales
- 6. What has been learned?
- 7. Where next?

WHAT'S BENCHMARKING FOR?

What's benchmarking for?

- Make energy and carbon performance of buildings visible and actionable, *both for designs, and especially in use.*
- Achieve rapid early reductions in fuel and electricity use (*it is the cumulative emissions that count*) + peak loads.
 We need to save real, not virtual, energy and carbon.
- Build momentum to a decarbonised economy; AND
- Motivate ALL the players concerned.

- Seize the opportunity points, and focus on what works.
- Exploit synergies and multiplier effects to get big benefits
- Minimise bureaucracy and transaction costs.
- Seek to avoid unintended consequences, and spending scarce resources on doing the wrong things; **and so** ...
- Provide consistent technical underpinnings.

A benchmark is ... a point of reference for measurement

THE RANGE OF USES INCLUDES:

- Comparing with typical examples
- Comparing with best practice
- Setting a challenge
- Setting targets
- Avoiding exaggeration
- Follow-through reality checks is the design drifting off?
- Providing feedback

mpleswhere do we fit?are we doing well?can we do better?can we do better?we plan to achieve ...are our targets realistic?(s)is the design drifting off?did we meet our goals?

• Providing insights *if not, why not, what can we learn?*

IT IS NOT an end in itself, e.g. "meeting the benchmark" BUT a means of developing understanding and motivating improvement.

Who should benchmarking motivate?

- Clients: state requirements and aspirations.
- Designers: establish anticipated performance.
- Specifiers: clarify requirements.
- Builders and installers: achieve and confirm compliance.
- Vendors: use predicted and actual performance as a sales aid.
- Purchasers: establish quality of space on offer.
- New occupiers: identify fitout/alteration needs.
- Tenants: negotiations with landlords.
- Occupiers: set FM performance standards.
- FMs: review achievements, plan improvements.
- Local managers: motivate improvements, report upstream.
- General managers and regulators: review stock.
- Consultants and specialists: review against reference data.
- Government: maximise added value from the process, make effective use of data collected, design effective policy measures.

And most of all to get things done.

The name of the game is constant improvement!

PRINCIPLES AND COMPLICATIONS

Three different approaches to reporting and benchmarking

TOP-DOWN

Work down from annual fuel consumption the main focus of this presentation

BOTTOM-UP

Work up from the components of energy use *important for designers and energy specialists*

GRADUATED RESPONSE

Jump down into detail where appropriate *permits exception reporting*

Ideally, reconcile between top-down and bottomup, to connect inputs with outcomes

Reporting and benchmarking needs to occur at two levels, at least

ENERGY IMPORTED TO THE SITE (and associated emissions)

- The fuel and energy commodities the building has to buy in.
- Complies with national policy drivers.
- Gives the headline CO₂ indicator in EPCs and DECs.

BUILDING ENERGY USE (BEU), with onsite renewables added

- To gauge the building's efficiency, whatever the supply mix.
- To maintain comparability with existing benchmarks.
- To charge on to occupiers.
- So poor buildings can't hide under low-carbon supplies.

The two are identical where there are no onsite renewables

Make buildings efficient in use, THEN consider low-carbon supplies



Scope for massive improvement if you use the multiplier effect. For example:

BE LEAN - Halve the demand

Review standards, reduce losses, avoid waste.

times

BE MEAN - Double the efficiency

Buy efficient equipment, use it efficiently, avoid system losses, tune it all up.

times

BE GREEN - Halve the carbon in the supplies With on-and off-site measures

equals

You're down to one-eighth of the CO₂ BUT YOU NEED TO TAKE ALL THE STEPS! Reporting and benchmarking it used to be relatively simple ...

- 1. Define the boundary of the premises.
- 2. Collect annual energy use data by fuel.
- 3. Identify the building type and floor area (confirm area units).
- 4. Multiply each fuel use by the appropriate CO₂ factor.
- 5. Calculate performance indicators:
 - Electricity *kWh/m² per annum.*
 - Fossil fuels *kWh/m² per annum.*
 - Carbon dioxide *kg CO*₂/*m*² *per annum*.
- 6. Adjust if necessary, e.g. for weather and occupancy.
- 7. Review against appropriate reference data, e.g.
 - Published benchmarks, *e.g. consumption guides*.
 - Performance in previous years.
 - Peer review versus comparable buildings.
 - Savings targets.

Reporting and benchmarking but it has been getting much more complicated

NEW TECHNIQUES AND TECHNOLOGIES

- New technologies, e.g. heat pumps, CHP, community systems.
- Onsite and offsite power generation.
- Different energy sources, e.g. renewables, biofuels, district heating.

ENERGY AND EMISSIONS REPORTING REQUIREMENTS

- Different boundaries, e.g. building, landlord/tenant, organisational.
- Different interests, e.g. technical, corporate, governmental, world.
- National, regional, local differences, *in fuels and carbon intensities.*
- Commercial measures, e.g. offsite, trading, offsetting.
- Variable, and often uncertain CO₂/ emissions factors, especially for electricity, biofuels, community systems & international comparison.

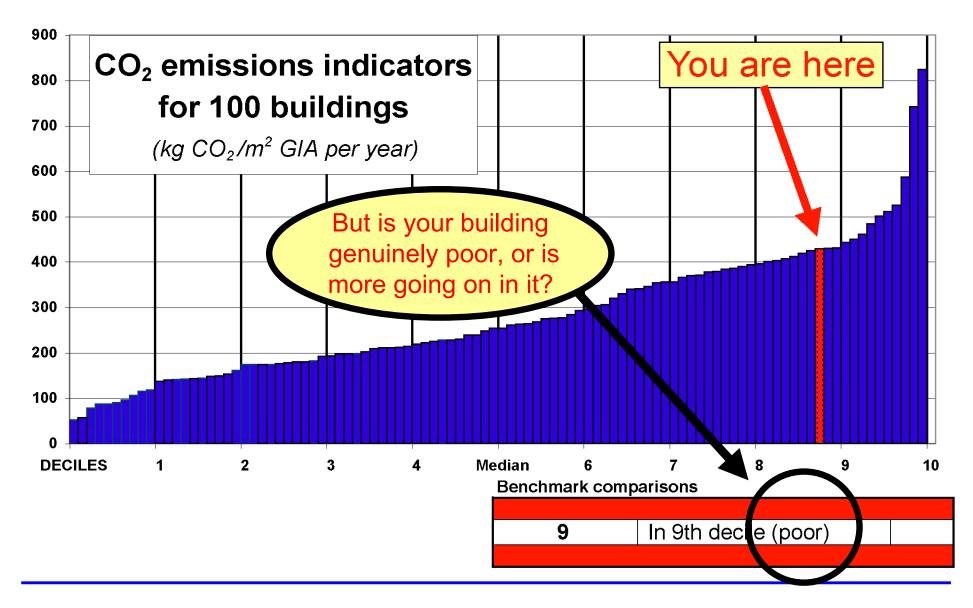
WE THEREFORE NEED TO

- Record basic information unadjusted, *e.g. energy use by fuel.*
- Permit multiple performance indicators and carbon factors, see later.
- Have a core reporting format that allows "what-if" calculations.

Reporting and benchmarking can we interpret the results fairly?



Performance indicators have we got a fair answer?



Reporting and benchmarking getting into more detail if necessary

BUILDING AND ENERGY DATA QUALITY

- Missing energy data: e.g. not all fuels, landlord or tenant data only.
- Poor building data: e.g. wrong type, wrong area, wrong metrics.
- Special areas not identified, e.g. dealing rooms, catering kitchens.

BUILDING AND ENERGY USE INTENSITY

- High space use efficiency; so metrics based on GIA look worse.
- Low intensity of use, *e.g. voids,* confused with high efficiency.
- High intensity of use, *e.g. hours, densities,* or energy use in special areas (*e.g. data centres*) confused with poor building performance.
- Misuse of corrections for the above. We need rigorous checks.

BALANCE BETWEEN DEMAND AND SUPPLY

• Are building inefficiencies being masked by on-site generation?

OFFSITE MEASURES (best to report separately)

- Effect of technical measures, *e.g. offsite generation*.
- Effect of commercial measures, e.g. trading, offsetting green tariffs.

Getting started on top-down reporting

- 1. Identify the premises boundary precisely, to suit both energy data availability and management responsibilities.
- 2. Lock down the annual energy use data:
 - Imports (and exports) across the boundary, by source.
 - Onsite renewable generation, where present, by source.
- 3. Consider the data in context: **START SIMPLE, ADD DETAIL**
 - 1. Physical. Start with building type.
 - 2. Operation and Use. Start with very simple use classifications.
 - **3. Building services and energy systems.** *Start by ignoring, or with simple descriptors our main interest is in the outcomes.*
- 4. Draw conclusions, e.g. through benchmark comparisons.
- 5. Take action!

Drilling Down: the Graduated Response Start simple, add detail as necessary

IF THE BASIC PERFORMANCE BENCHMARK DOESN'T FIT WELL

- review building and operational context and categorisation
- investigate exceptions
- review building Type classification
- check data quality and calculations.

WHAT TYPE OF EXCEPTIONS?

- Special areas or energy uses preferably sub-metered.
- High occupancy hours and densities careful checks required.
- Unusual building services and energy systems, onsite renewables.

CONSIDER SCOPE FOR DIFFERENT METRICS, e.g.

- Floor area metric (to suit sector practice etc., e.g. Lettable Area in rented buildings).
- Supplementary performance indicators (e.g. per Full Time Equivalent person).
- CO2 factors (e.g. for unusual fuel supplies, or if a load profile is very different)

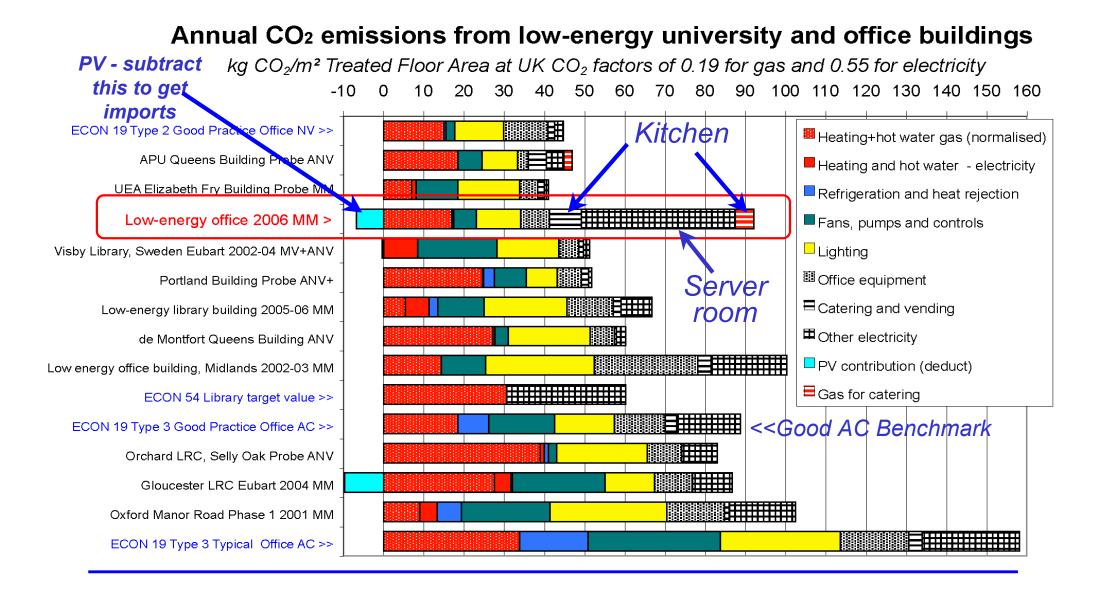
Different reporting protocols also use different metrics - need for transparency.

DRILL DOWN TO MORE TECHNICAL DETAIL IF NECESSARY

(CIBSE TM22, Europrosper and www.eplabel.org, demonstrate some ways).

Why specials need considering

What are the relevant emissions of the office in red? 92 kgCO $_{2}/m^{2}$, or 34 (85 or 27 deducting the PV); or ...?



A SHORT HISTORY OF ENERGY BENCHMARKING IN THE UK

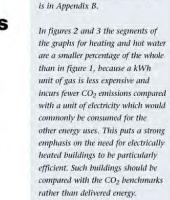
Energy benchmarking of public and commercial buildings in the UK

- **1940s and 50s.** Ministry of Fuel and Power encourages fuel efficiency. Its guidelines and publications are aimed largely at industry.
- **1960s.** Some building-related data collected by the Building Research Station, the fuel industries and other bodies, but of limited interest.
- **1970s.** Oil crisis leads to establishment of a Department of Energy. Normalised Performance Indicators published *(based on total delivered energy),* in "Yellow Booklets". Detailed monitoring by the fuel industries.
- **1980s.** Statistics collected to revise Yellow Booklets (*postal survey*) and for other purposes. Move to separate benchmarking of fuel and electricity.
- **1990s.** Fuel industries now privatised. *Energy Efficiency Best Practice programme* includes Energy Consumption Guides. CIBSE TM22 published.
- **Early 2000s.** Energy Consumption Guides go from Government to Carbon Trust and are not kept up to date. Government neglects in-house statistics.
- **2006-date.** Implementation of energy certificates, *displayed in public buildings.* New systems developed for building energy certification. Increasing interest by private sector organisations. Reviews now underway.

Energy Consumption Guide Example

ENERGY CONSUMPTION GUIDE

Energy use in offices



It might be thought that the relative costs of gas and electricity are similar to the relative CO₂ emissions, and superficially figures 2 and 3 appear alike. However, larger buildings – particularly those with large computer rooms operating continuously – usually pay less per unit of electricity than smaller offices with low voltage supplies and less uniform load profiles. Consequently, the difference between large and small buildings is smaller in cost terms than it is in CO₂.



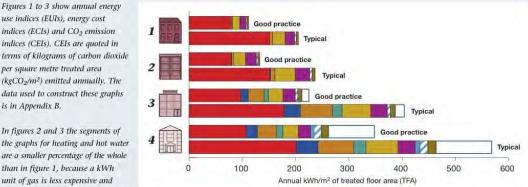
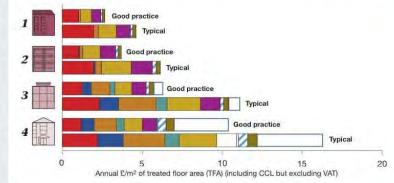


Figure 1 Energy use indices (EUIs) for good practice and typical examples of the four office types



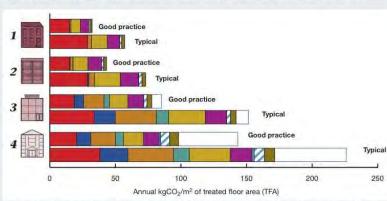
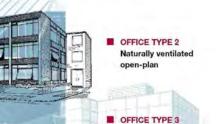


Figure 3 Carbon dioxide emission indices (CEIs) for good practice and typical examples of the four office types



OFFICE TYPE 1

Air-conditioned

standard

OFFICE TYPE 4

prestige

Air-conditioned

ENERGY EFFICIENCY

BEST PRACTICE

PROGRAMME

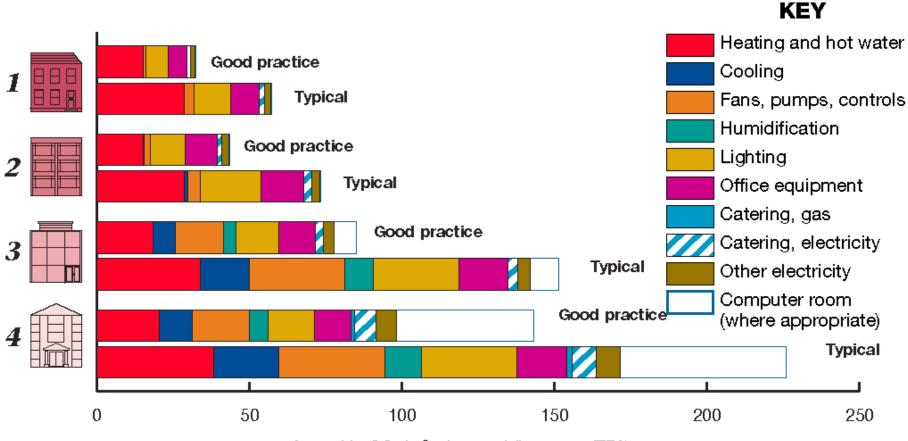
cellular

Naturally ventilated

22

Figures 1 to 3 show annual energy use indices (EUIs), energy cost indices (ECIs) and CO₂ emission indices (CEIs). CEIs are quoted in terms of kilograms of carbon dioxide per square metre treated area

Sector cohorts can be widely separated



Annual kgCO₂/m² of treated floor area (TFA)

Good of its kind may be very different from good absolutely e.g SUVs versus mopeds as personal transport

SOURCE: Energy Consumption Guide 19, Energy Use in Offices (2003 edition). Downloadable from www,carbontrust.org.uk

Guide 19 includes some component benchmarks too

EQUIPMENT BENCHMARKS								
	1		2		3		4	
	Good practice	Typical	Good practice	Typical	Good practice	Typical	Good practice	Typical
a W/m ²	10	12	12	14	14	16	15	18
b hrs/yr	2000	2500	2500	3000	2750	3250	3000	3500
© percentage of treated floor area	60%	60%	65%	65%	60%	60%	50%	50%
EUI kWh/m²/yr	12	18	20	27	23	31	23	32

THE EUROPEAN ENERGY PERFORMANCE OF BUILDINGS DIRECTIVE, the EPBD

What Member States had to do under the EPBD

- Develop a methodology for calculating the *integrated energy performance* of buildings. *This was the prime focus initially for most policymakers.*
- Set energy performance targets and minimum standards for most buildings.
- For larger buildings (over 1000 m²), consider feasibility of renewables, district heating and Combined Heat & Power.
- Require Energy Performance Certificates (EPCs) at the point of construction, sale or letting; with recommendations for improvement of energy efficiency, to make energy use levels visible.
- **Require public display of energy certificates** in public buildings frequently visited by the public, with over 1000 m² total usable internal floor area (TUFA). *Called Display Energy Certificates, DECs in the UK.*
- **Certificates accompanied by Advisory Reports**, with recommendations for cost-effective improvements.
- Set requirements for inspections of boilers (over 20 kW output) and airconditioning systems (over 12 kW output).

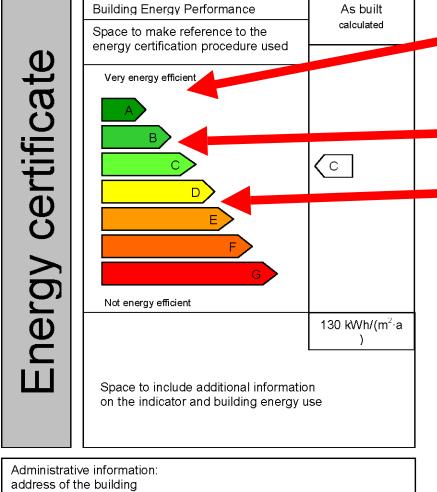
Energy Performance Certificates (EPCs) based on calculations

- Decided that EPCs for construction, sale or let should be based on calculated performance of fixed services under standard conditions, not on actual consumption. (the Standard Calculated Rating, or Asset Rating).
- Why? This was felt to be the fairest basis for buyer choice between new, empty and operating buildings though the calculations are hardly perfect. Need better reporting to relate expectations to outcomes in detail.
- Some countries also take actual consumption into account, especially if they had pre-existing systems.
- Calculation for labelling is similar to that used for building regulations (the initial focus by most), but often with different reference values (e.g. in England and Wales the reference value has a default building services specification).

Display Energy Certificates (DECs) *initially for certain public buildings only*

- Member States could choose whether to use:
 - An **Asset Rating (AR),** or **Calculated Energy Rating** based on theoretical calculation.
 - An Operational Rating (OR) also called a Measured
 Energy Rating based on total measured annual energy use.
- Different countries have made different choices. Most decided to use *Asset Ratings,* but in some (e.g. Denmark), the process does take some account of operational performance.
- Some countries, including England & Wales, have chosen *Operational Ratings.* Others, like Germany, combine the two.
- The DECs need to include the Energy Performance Indicator and reference benchmarks, both for typical (e.g. stock median) buildings and for ones to current regulations.
- The benchmarks will need updating from time to time. CEN recommends intervals of not less than 5 years. *In the UK, we are reviewing them at the moment.*

The Rainbow Scale as proposed in CEN standard 15217



address of the building conditioned area date of validity certifier name and signature... Zero net energy (or zero net carbon etc.)

Current regulations *Rr*

Stock median Rs

For DECs, the UK has adopted a simpler linear scale using a **Benchmark Ratio = 100 *EP/Rs**

where EP = Energy Performance (kg CO_2/m^2 in the UK) calibrated in equal intervals, so A = 0 to 25, B = 25 to 50, etc.. The Ratio is reported for your building and the regulation level.

ADOPTION ("transposition") OF THE EPBD IN ENGLAND & WALES

CIBSE's benchmarking strategy proposed to the British Government

- Unite *top-down* market practicalities and *bottom-up* technical insights
- Seek transparent reporting of contributions of building/management performance, energy purchased, and on- and off-site generation
- Stimulate rapid improvement in understanding and in actual energy/ CO₂ performance by three groups working together: *building owners and managers, building professionals,* and *government,* with assistance from energy suppliers where necessary.
- Shared foundation for statutory and voluntary tracks that can complement each other *but have distinct purposes and grading systems.*

TO MEET THE STATUTORY REQUIREMENT FOR LABELLING

- Provide a simple entry level, with options to dig deeper but only as necessary(exception reporting) using a graduated response strategy.
- Do not force people into unnecessary detail but release strong selfmotivation to dig deeper, *e.g. with the prospect of a better grade.*
- Avoid loopholes. Do not allow people to claim exceptions without strong proof, *e.g. of special energy uses and extended hours.*

Benchmarking for continuous improvement: three complementary approaches

The basic process:

32

- What have I got? Get the facts straight.
- What does it mean? Relate them to references.
- What can I do? Action-orientated benchmarking.

Start simple, but drill down into detail if necessary

Complementary forms of benchmark referencing:

- **Statistical:** Where am I amongst my peers?
- **Technical:** Where am I absolutely?
- Mandatory:

Where am I in relation to policy objectives? How does this link up with other requirements and incentives?

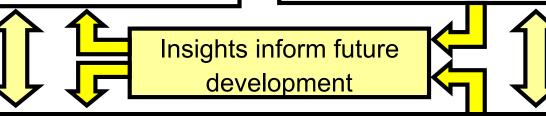
Complementary benchmarking routes Strategy proposed for UK system

1. BENCHMARKS FOR DECs

- Simplified starter benchmarks.
- Thermal and electrical values, then converted to CO₂.
- Severe: assume low intensity of use and standard services.
- Optional corrections allowable for *specials* and high intensity use, *if rigorously verified.*
- Will evolve in the future.

2. VOLUNTARY BENCHMARKING

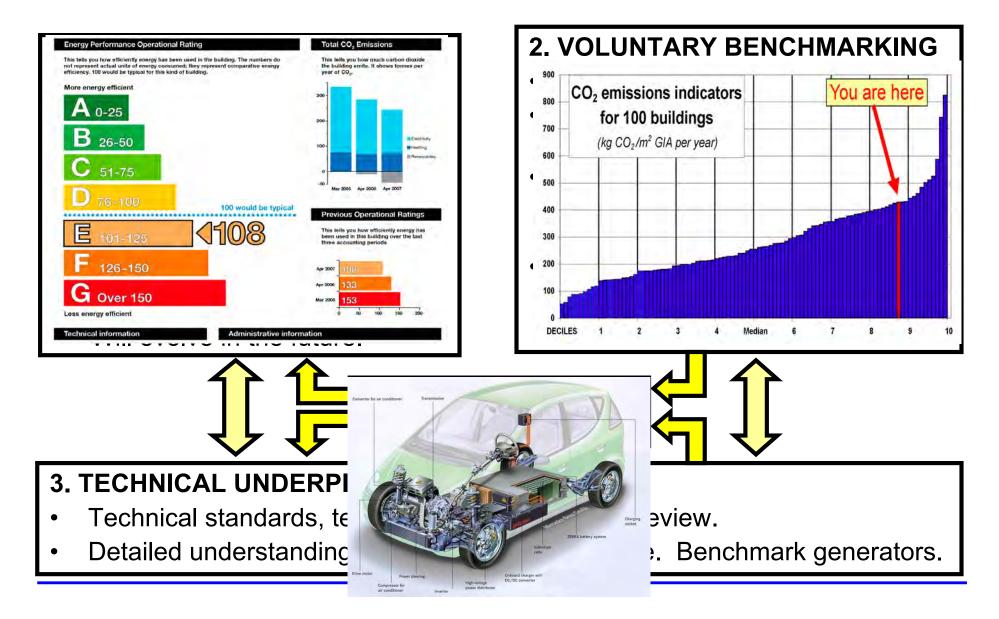
- Encouraged within sectors etc.
- Can make use of relatively poor data, e.g. sorted into rank order.
- Can take account of differences between building types, uses and systems the industry is aware of.
- Can be displayed alongside the Energy Certificate, *but must not look anything like a DEC.*



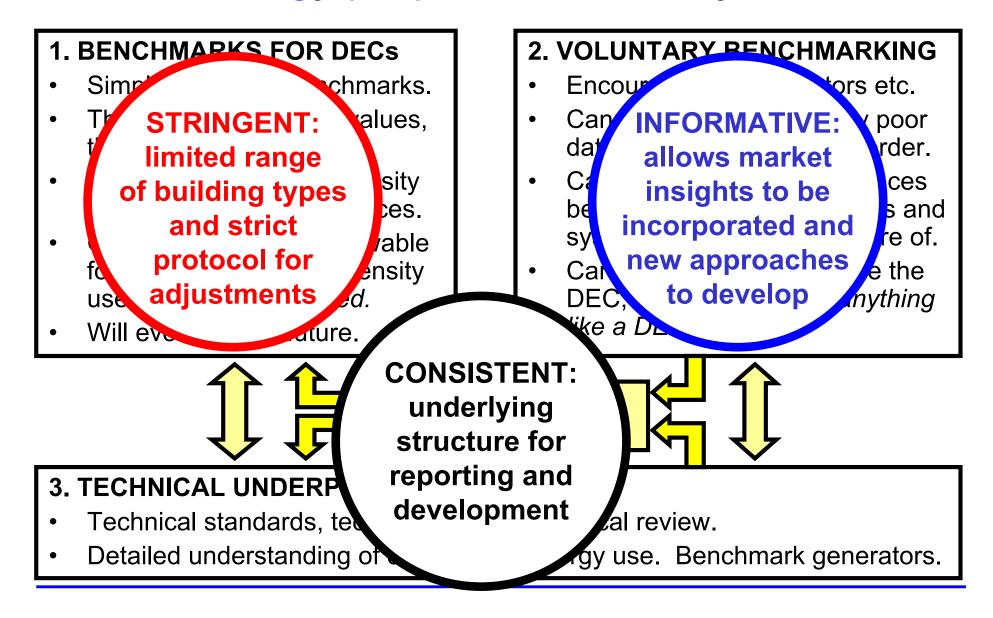
3. TECHNICAL UNDERPINNINGS

- Technical standards, technical details, technical review.
- Detailed understanding of elements of energy use. Benchmark generators.

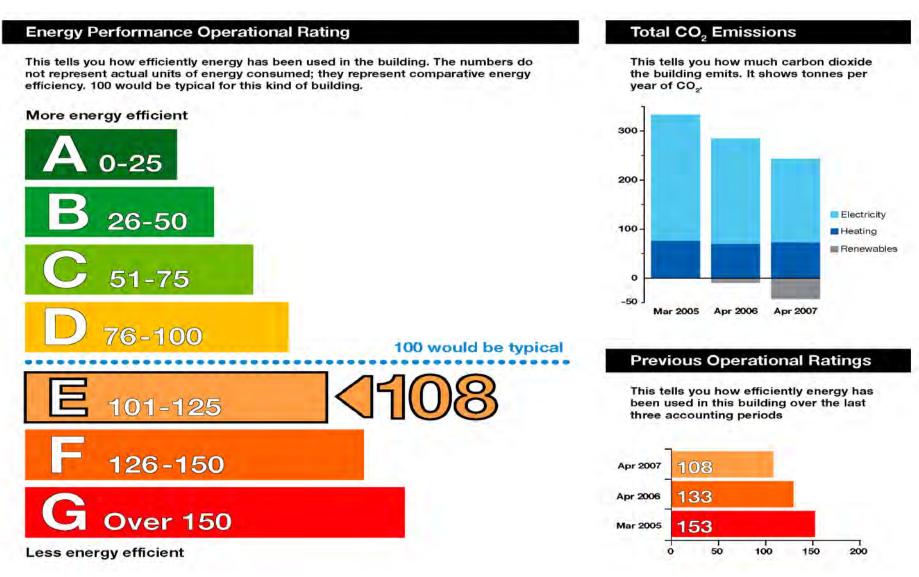
Complementary benchmarking routes Strategy proposed for UK system



Complementary benchmarking routes Strategy proposed for UK system



Making Performance Visible Display Energy Certificates (DECs) in the UK



Making Performance Visible Display Energy Certificates (DECs) in the UK

Consultation	Floor area used in performance comparisons below 1000			m2 gross internal area		
Draft >>>>	Annual energy use, CO2 emissions and performance indicators	Thermal	Electrical	Units for energy data	CO2	Units for CO2 data
Didit	Total energy use in the year concerned	100,000	230,000	kWh	146.5	tonnes CO2
	Special energy uses deducted (if any)	5,000	150,000	kWh	83.5	tonnes CO2
	Calculated performance indicators	95	80	kWh/m2	63	kg CO2/m2
	Reference performance benchmarks	160	100	kWh/m2	87	kg CO2/m2
	Benchmark ratio (lower is better)	59	80	Typical=100	72	Typical=100
	Operational Rating Grade (A1 is best)	C2	D1	A to G	C3	A to G
Final Version	Energy from on-site renewable sources	5%	8%	%	7%	% avoided
			Asset Rati	ng (if available)	B3	A to G

NOTE: * Thermal includes imported combustion fuels (both fossil and biomass) and heating and cooling from community systems. * Electrical includes electricity used for all purposes, including heating and cooling.

Technical information

37

This tells you technical information about how energy is used in this building. Consumption data based on actual readings.

Main heating fuel:
Building Environment:
Total useful floor area (m ²):
Asset Rating:

Gas Air Conditioned 2927 92

	Heating	Electrical
Annual Energy Use (kWh/m²/year)	126	129
Typical Energy Use (kWh/m²/year)	120	95
Energy from renewables	0%	20%

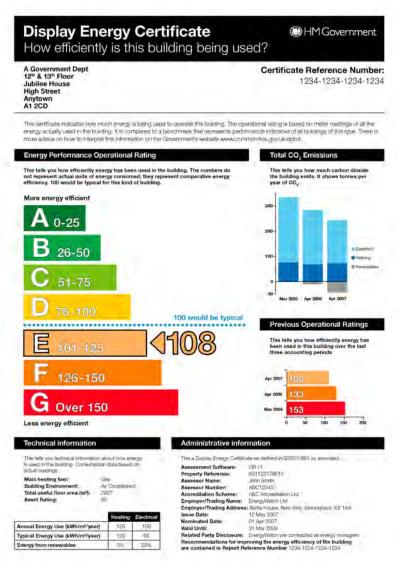
Administrative information

This a Display Energy Certificate as defined in SI2007:991 as amended.

Assessment Software:	OR v1	
Property Reference:	891123776612	
Assessor Name:	John Smith	
Assessor Number:	ABC12345	
Accreditation Scheme:	ABC Accreditation Ltd	
Employer/Trading Name:	EnergyWatch Ltd	
Employer/Trading Address: Alpha House, New Way, Birmingham, B2 1AA		
Issue Date:	12 May 2007	
Nominated Date:	01 Apr 2007	
Valid Until:	31 Mar 2008	
Related Party Disclosure:	EnergyWatch are contracted as energy managers	
Recommendations for improving the energy efficiency of the building are contained in Report Reference Number 1234-1234-1234-1234		

Closing the gap with energy certificatesEPC: Calculated ratingDEC: Measured ratingregulated energy onlythat counts everything

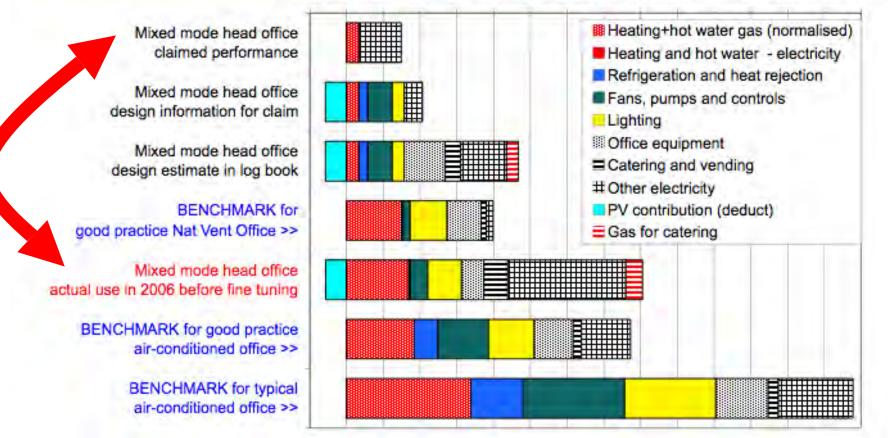
Energy Performance Certificate Non-Domestic Building	()) HM Government		
Jubilee House High Street Anytown A1 2CD	Certificate Reference Number 1234-1234-1234-1234		
This certificate shows the energy rating of this buildin the building fabric and the heating, ventilation, cooli compared to two benchmarks for this type of buildin and one appropriate for existing buildings. There is n information on the Government's website www.com	ng and lighting systems. The rating is g: one appropriate for new buildings nore advice on how to interpret this		
Energy Performance Asset Rating			
A 0-25 B 26-50 C 51-75	Not zero CO, emissions how energy efficient ilding is.		
G Over 150 Less energy efficient Technical information	Benchmarks		
Main heating fuel: Gas Building environment: Air Conditioned	Buildings similar to this one could have ratings as follows:		
Total useful floor area (m ²): 2927 Building complexity	58 if newly built		
(NOS level): 4	9/1 If typical of the existing stock		



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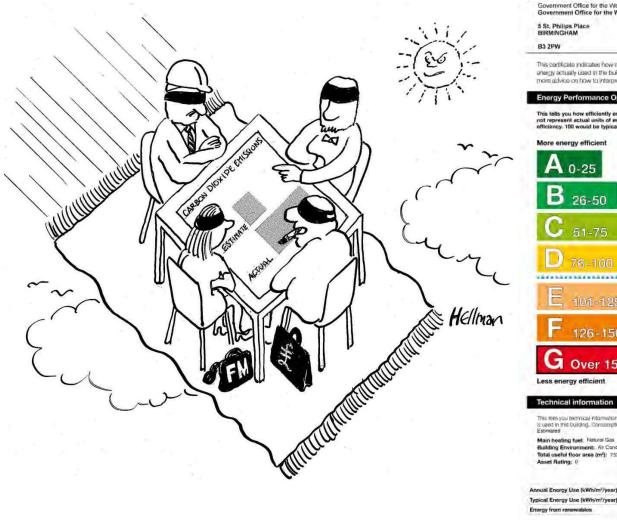
Design intent to reality: *Managing expectations and avoiding disappointments*

Annual CO₂ emissions of energy use in a low-energy office building kgCO₂/m² Treated Internal Floor Area at UK ECON 19 CO₂ factors of 0.19 for gas and 0.46 for electricity << Onsite renewable supply << >> Building energy demand >> expressed as CO₂ -10 0 10 20 30 40 50 60 70 80 90 100 110 120 130 140



WHAT HAS BEEN LEARNED?

Display Energy Certificates can work by making performance visible - a real example



Display Energy Certificate How efficiently is this building being used?

Certificate Reference Number: 0090-5033-0151-3990-9034

HM Government

5 St. Philips Place BIRMINGHAM

В

5

Less energy efficient

inical information

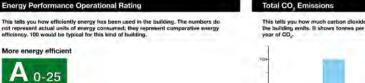
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Government Office for the West Midlands

Government Office for the West Midland:

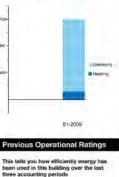
B3 2PW

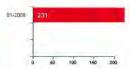
This cardificate indicates how much energy is being used to operate this building. The operational rating is based on meter readings of all the energy actually used in the building. It is compared to a benchmark that represents performance indicative of all buildings of this type. There is more advice on how to interpret this information on the Government's website www.communities.gov.uk/epbd



100 would be typical

4231





28

125

0%

This tells you technical information about how energy s used in this building. Consumption data based on Estimated Main heating fuel: Natural Gas Building Environment: Ar Conditioning otal useful floor area (m²): 7530 set Rating: 0

Over 150

Administrative information This is a Display Energy Certificate as defined in SI 2007/591 as amended. Assessment Software-ORCALC V1-05-02 535339930000 Property Reference: Assessor Name: Daniel Brinnand Assessor Numbe OUID200749 Accorditation Scheme Couldo's Limiter Employer/Trading Name: Quitios Employer/Trading Add 10 Argyle Stree Issue Date: 19-01-2009 01/01/2009 Nominated Date Valid Until: 31-12-2009 Related Party Disclosure: nía

Recommendations for improving the energy efficiency of the building are contained in the accompanying Advisory Report

NOTE: The electricity and heating fuel benchmarks on the printed DEC are transposed.

An air-conditioned office, refurbished 2004, occupied by government

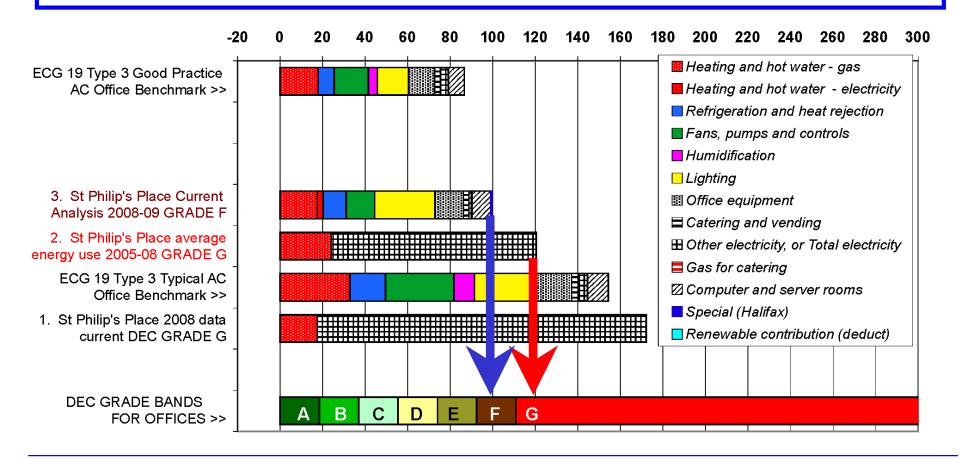


The first (2008) DEC in context with DEC scale and ECG 19 benchmarks

5 ST PHILIP'S PLACE OFFICES: Annual CO₂ emissions, DEC Grades and benchmarks from *Energy Consumption Guide 19 for a "Type 3" air-conditioned office* kg/m² Treated Floor Area at Defra 2008 CO₂ factors of 0.185 for gas and 0.537 for electricity -20 60 80 100 120 140 160 180 200 220 240 260 280 300 Heating and hot water - gas ECG 19 Type 3 Good Practice Heating and hot water - electricity AC Office Benchmark >> Refrigeration and heat rejection Fans, pumps and controls Humidification Lighting I Office equipment E Catering and vending H Other electricity, or Total electricity Gas for catering ECG 19 Type 3 Typical AC Computer and server rooms Office Benchmark >> Special (Halifax) 1. St Philip's Place 2008 data Renewable contribution (deduct) current DEC GRADE G DEC GRADE BANDS С D B F G FOR OFFICES >>

44 **Revised energy use in context** *Major reductions in 2008-09, compared with 2005-08*

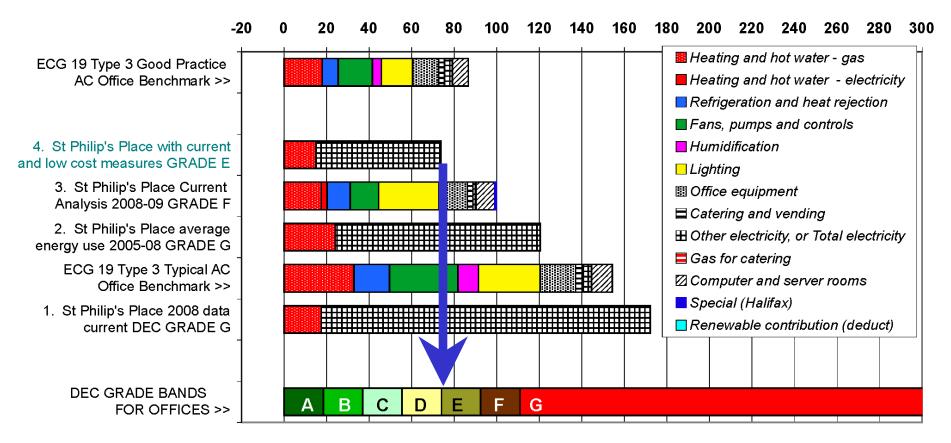
2008 DEC with metering error corrected after TM22 survey Situation in 2009 after a Carbon Trust report and management efforts by the occupier and their FM contractor.



Where it might be possible to go with planned improvements and attention to BMS

5 ST PHILIP'S PLACE OFFICES: Annual CO₂ emissions, DEC Grades and benchmarks from Energy Consumption Guide 19 for a "Type 3" air-conditioned office

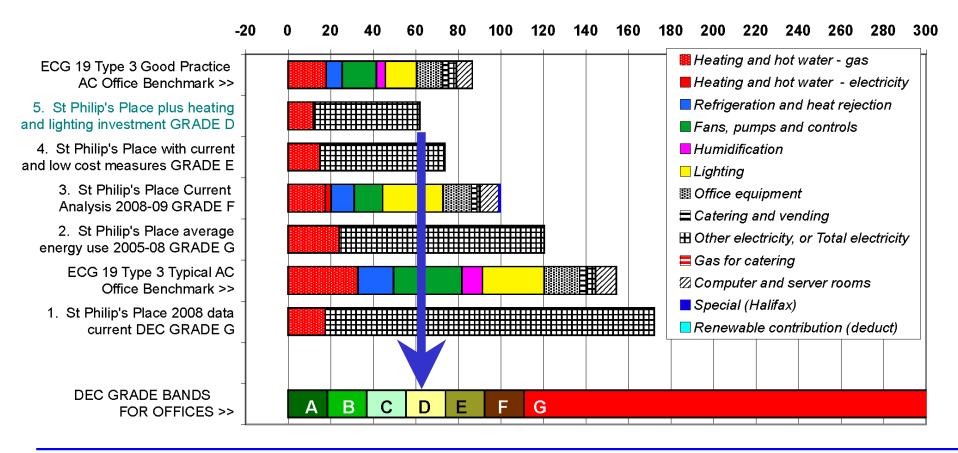
kg/m² Treated Floor Area at Defra 2008 CO₂ factors of 0.185 for gas and 0.537 for electricity



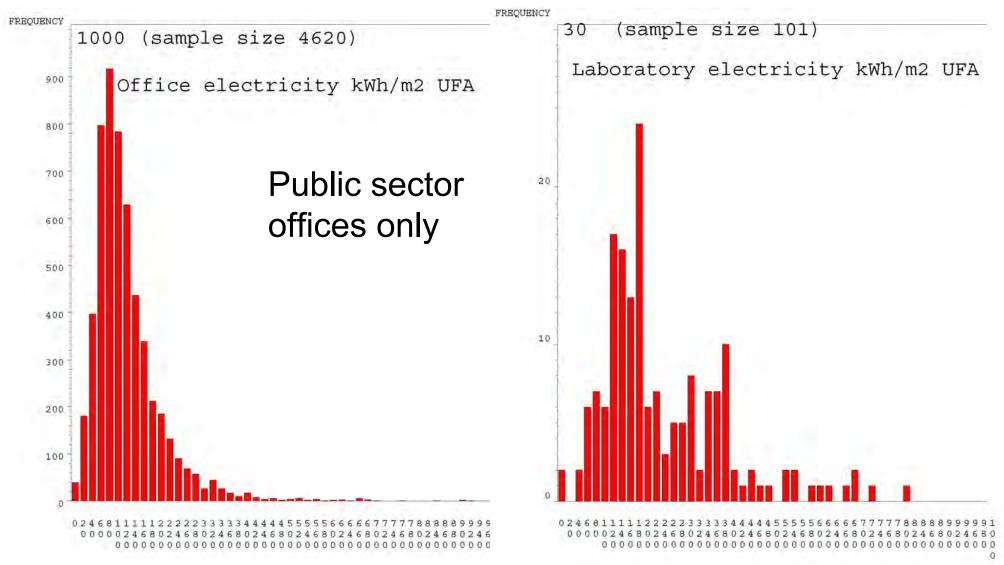
Where one might get after that with investment in boiler plant and lighting

5 ST PHILIP'S PLACE OFFICES: Annual CO₂ emissions, DEC Grades and benchmarks from Energy Consumption Guide 19 for a "Type 3" air-conditioned office

kg/m² Treated Floor Area at Defra 2008 CO₂ factors of 0.185 for gas and 0.537 for electricity



Review for CIBSE of data collected from DECs in the UK (40,000 records)



SOURCE: Ongoing study of Landmark database for CIBSE by University College London (H Bruhns, private communication, July 2010)

47

Unintended consequences of energy certification already manifest

- Certificates are too often seen as an end in themselves (*not least by government*) instead of a window onto a wider world and a platform for understanding and improvement.
- Clumsy processes with unnecessarily high transaction costs in relation to the value added.
- Poor connections with other aspects of energy policy, e.g. metering, carbon trading, incentives.
- Hobbled by probably needless fears about confidentiality.
- Gravy train for certification, accreditation and training agencies, whose business case is related to the transaction, not the outcome. *Dash to the bottom?*
- The metric can drive the outcome: the UK puts too much stress on carbon. We need multiple metrics, *e.g. electrical, thermal, source/primary energy; separation between supply and demand; identification of unusual features.*
- The definition "building" doesn't suit complex premises.
- Poor connection to the realities of rented and multi-tenanted buildings, with multiple players and outsourced services. *We developed a Landlord's Energy Statement to help with this.* See www.les-ter.org
- Not enough emphasis on actual performance at European Union level.

48

WHERE NEXT?

Some points for discussion

- Do there need to be differences between statutory and voluntary systems, or does that just confuse the market?
- Isn't getting good energy and carbon performance more a social enterprise than a technical and economic one?
- How can we encourage people to get good results by doing things better, more carefully, and in a more integrated manner?
- How do we spend money wisely, get results cost-effectively and avoid incurring unsustainable maintenance and management burdens?
- How do we stop people running off and spending money on "ecobling" when there is so much low-hanging fruit to be harvested?
- Can we automate the routine parts of the benchmarking, potentially allowing people to spend more of their time and money on getting results? This is happening in California.
- How do we build capacity to do all this?

www.usablebuildings.co.uk